

# IMPORTANT!!!

## PLEASE READ BEFORE FILLING OUT YOUR LAB FORM.

- Complete form **NEATLY** (If not results will be difficult to obtain)
- Enter **CELL** number NOT home number on form. You will use this cell number when accessing the patient portal to get your results.
- Enter **FIRST** name and **LAST** name in correct places.
- Make sure you enter your **Date of Birth** (DOB) correctly and clearly
- Make sure **INSURANCE** information is correct and legible.
- Enter **DATE** and **TIME** on top right corner (specimen collection date and time (within the hour is fine)
- ACCT (top left corner) - List **Account #36869** (Double check to make sure you are writing this clearly and correctly)
- **Z11.59** Should be printed on the **ICD10 Diagnosis Code Box (middle right side)**. If it is not there please enter it.
- **“C455 NASAL SWAB”** should be already printed on your form by **Custom Profiles/Additional Testing** in the middle of the page. If it is not there please write it there.

Results will be available within 24-48 hours. You can access your results here:

<https://results.accureference.com/patientportal/index.html> You will need to click on “I DO NOT HAVE AN ACCESS CODE” in order to obtain one. You will use the Name, DOB and cell number you listed on the form you just completed. (You will not be able to access the patient portal until the results are loaded. If you try to access the portal prior to the upload of tests a pop up will show with “The information you entered does not match with the information we have in our system”)

PLEASE do not call or email the Jcovid team or its volunteers before trying to access the patient portal. If you are having difficulties with accessing the patient portal after 48 hours please email [jcovidtesting@gmail.com](mailto:jcovidtesting@gmail.com) and we will try to help you get your results.